

i Series Touch Panel USB Cable Notification

USB cable specification: HI-SPEED USB Revision 2.0 SHIELDED 24AWG

Notice:

- 1. The USB port of PC must support USB2.0 standard;
- 2. The USB cable should be shielded with 2 layers: Aluminium foil shield + net shield;



- 3. The length of USB cable shouldn't be too long. 1 meter of length is good;
- 4. If a desktop is used, the USB cable should be plugged into the back panel instead of the front, since that the extension line connected between main board and the front panel USB port usually doesn't have any shield;
- 5. If download cannot be performed, it might be caused by the incompatible USB driver on PC. You can try it on another PC; or go to Computer Management/Device Manager for checking USB driver is installed correctly as below illustration.





